

Home Visiting Policy

In Balance Physiotherapy and Fitness (IBPF) supports a client's choice to receive services in their home. Where this service delivery is nominated by the client, specific guidelines must be followed to ensure the safety of IBPF employees and the effectiveness of therapy outcomes:

- Clients/Families/Carers must provide a safe, clean home environment conducive to therapy and be present for the whole time the session is being run.
- Before a therapist attends a home visit, a *Home Risk Assessment* must be completed with the client, family or relevant network in person or over the phone.
- Where a *Home Risk Assessment* was unable to be completed prior to visit, two IBPF team members must be present for a first home visit. *Home Risk Assessment* will be completed at this session.
- The Director and Senior Management have the right to decline to provide home visits to a client/family
- Risk Assessment is ongoing and needs to be reviewed every home visit