

## **Private Client Payment Policy**

Private clients including Self-managed NDIS clients are required to pay on the day of service. Payment is to be cash, direct deposit, credit card or EFTPOS and client/parents are told this when making an initial appointment and provided this information in writing prior to the appointment. Where services are provided off-site from IBPF, the client has the following payment options:

1. Pay online and email receipt to [reception@ibpf.com.au](mailto:reception@ibpf.com.au)
2. Pay by card over the phone 96225335